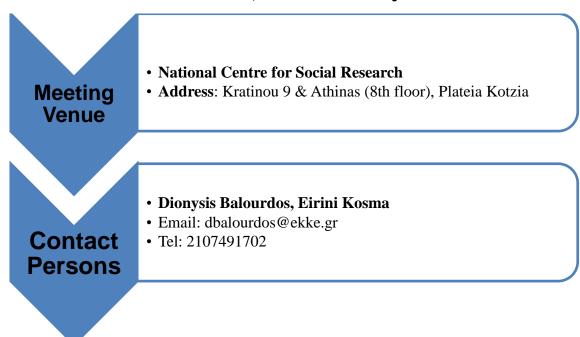


Cultural Mediators in the Postal Sector (CULMED)

Multiplier event

Athens, 27th -28th July 2020



CULMED Project Partners:

- P1. National Centre for Social Research Coordinator
- P2. Ellinika Tachydromeia (ELTA), Greece
- P3. Compania Nationala Posta Romana SA, Romania
- P4. Association des Operateurs Postauxpublics Europeens, Belgium
- P5. Institutul National de Cercetare-Dezvoltare in Informatica ICI Bucuresti Ra, Romania
- P6. Asociatia Pentru Formare Educatie Si Dezvoltare Eurofed, Romania
- P7. EEO GROUP SA, Greece
- **P8.** KEK ELTA, Greece

Co-funded by the Erasmus+ Programme of the European Union





Monday, July 27, 2020

- **Registration** 9.30 -10.00
- 10.00-10.15 Agenda and opening remarks (coronavirus prevention) Dionysis Balourdos, George Papadoudis National Centre for Social Research

10:15 - 10:30Welcome

Nicolas Demertzis, Professor, Director and President of the Board of Administrators, National Centre for Social Research

Session 1: Progress and responses from the Field

Keynote

10.30 - 11.00Immigrants and refugees as social service users in Greece: Research findings, reflections, and recommendations to improve outcomes Matthew Matsaganis, Associate Professor, Rutgers University

- Aspects of interpretation in refugee assistance sector 11.00 -11.20 Dimitra Katergari, Social Inclusion Expert, Former coordinator for social inclusion and livelihood, Caritas Hellas
- **Presentation of the CULMED Project** 11.20 - 11.40George Pierrakos, Professor, University of West Attica Nectarios Oudeniotis, National Centre for Social Research
- Results from field work research on immigrants users of postal services 11.40 - 12.00(ELTA)

Nikos Sarris, Researcher, National Centre for Social Research

- **CULMED Implementation of Mentoring and Training Activities** 12.00 - 12.40 Vassiliki Karampampa, EEO Group Afroditi Riga, ELTA S.A. Mohammad Eldahabi, Cultural Mediator - Coach Nectarios Oudeniotis, National Centre for Social Research
- 12.40 13.00 **Discussion**
- 13.00 13.50 **Networking Break**





Session 2: Public services and third country nationals

13.50–15.40 Workshop 1

A synthesis of case studies and experiences shared by professionals in public social services including post offices and NGOs in Greece working with immigrants and refugees

Chair: Matthew Matsaganis, Associate Professor, Rutgers University

Maria Petraki, Ph.D. on Social Policy, University of Athens

Eleftheria-Theodora Koutsioumpa, MA Student of Comparative Politics -Sciences Po Paris, Field Research Associate

Mary Berde, Field Research Associate

Dimitra Katergari, Former coordinator for social inclusion and livelihood, Caritas Hellas

15.40 - 16.00 Discussion, closing remarks

Tuesday, July 28, 2020	
16.30 to 17.00	Registration Agenda and opening remarks (coronavirus prevention) Dionysis Balourdos, George Papadoudis National Centre for Social Research
17.00-17.30	Results from the qualitative research on immigrants users of postal services (ELTA) Nikos Sarris, Researcher National Centre for Social Research Maria Petraki, Ph.D. on Social Policy, University of Athens
17.30 -19.00	Workshop 2
	Demonstration, interaction and use of the CULMED platform by the participants Dionysis Balourdos, George Papadoudis National Centre for Social Research

