

Cultural Mediators in the Postal Sector (CULMED)

Multiplier event

Athens, 27th -28th July 2020

Meeting Venue

- **National Centre for Social Research**
- **Address:** Kratinou 9 & Athinas (8th floor), Plateia Kotzia

Contact Persons

- **Dionysis Balourdos, Eirini Kosma**
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CULMED Project Partners:

P1. National Centre for Social Research - Coordinator

P2. Ellinika Tachydromeia (ELTA), Greece

P3. Compania Nationala Posta Romana SA, Romania

P4. Association des Operateurs Postauxpublics Europeens, Belgium

P5. Institutul National de Cercetare-Dezvoltare in Informatica ICI Bucuresti Ra, Romania

P6. Asociatia Pentru Formare Educatie Si Dezvoltare Eurofed, Romania

P7. EEO GROUP SA, Greece

P8. KEK ELTA, Greece

Monday, July 27, 2020

9.30 -10.00 Registration

10.00-10.15 Agenda and opening remarks (coronavirus prevention)

Dionysis Balourdos, George Papadoudis
National Centre for Social Research

10:15 – 10:30 Welcome

Nicolas Demertzis, Professor, Director and President of the Board of Administrators, National Centre for Social Research

Session 1: Progress and responses from the Field

10.30 – 11.00 Keynote

Immigrants and refugees as social service users in Greece: Research findings, reflections, and recommendations to improve outcomes

Matthew Matsaganis, Associate Professor, Rutgers University

11.00 -11.20

Aspects of interpretation in refugee assistance sector

Dimitra Katargari, Social Inclusion Expert, Former coordinator for social inclusion and livelihood, Caritas Hellas

11.20 – 11.40

Presentation of the CULMED Project

George Pierrakos, Professor, University of West Attica
Nectarios Oudeniotis, National Centre for Social Research

11.40 – 12.00

Results from field work research on immigrants users of postal services (ELTA)

Nikos Sarris, Researcher, National Centre for Social Research

12.00 - 12.40

CULMED Implementation of Mentoring and Training Activities

Vassiliki Karampampa, EEO Group

Afroditi Riga, ELTA S.A.

Mohammad Eldahabi, Cultural Mediator – Coach

Nectarios Oudeniotis, National Centre for Social Research

12.40 - 13.00 Discussion

13.00 -13.50 Networking Break



Session 2: Public services and third country nationals

13.50– 15.40

Workshop 1

A synthesis of case studies and experiences shared by professionals in public social services including post offices and NGOs in Greece working with immigrants and refugees

Chair: Matthew Matsaganis, Associate Professor, Rutgers University

Maria Petraki, Ph.D. on Social Policy, University of Athens

Eleftheria-Theodora Koutsioumpa, MA Student of Comparative Politics - Sciences Po Paris, Field Research Associate

Mary Berde, Field Research Associate

Dimitra Katergari, Former coordinator for social inclusion and livelihood, Caritas Hellas

15.40 -16.00

Discussion, closing remarks

Tuesday, July 28, 2020

16.30 to 17.00	<p>Registration Agenda and opening remarks (coronavirus prevention) Dionysis Balourdos, George Papadoudis National Centre for Social Research</p>
17.00-17.30	<p>Results from the qualitative research on immigrants users of postal services (ELTA) Nikos Sarris, Researcher National Centre for Social Research Maria Petraki, Ph.D. on Social Policy, University of Athens</p>
17.30 -19.00	<p>Workshop 2 Demonstration, interaction and use of the CULMED platform by the participants Dionysis Balourdos, George Papadoudis National Centre for Social Research</p>

