

Amalia Frangiskou



Researcher- Functional Scientific Personnel Grade A'
Institute of Social Research, National Centre for Social Research

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EDUCATION

Title of qualification awarded

Master of Arts in Communications Policy Studies, City University of London,
Department of Social Science & Humanities. Communications Policy Centre.

Title of dissertation: «The effect of the deregulation trends upon the Greek
broadcasting: policy, politics and perspectives» (1986/87 -88).

Law Degree (classified 'very good'), National & Kapodistrian University of
Athens, Law Faculty, Department of Law (1980-1984).

Other Studies

Certificate of Postgraduate annual seminar in «Social theory», National &
Kapodistrian University of Athens, Law Faculty, Department of Political Science &
Public Administration (1989- 1990).

Diploma in Journalism (classified 84/100), Workshop of Professional Journalism of
Athens (1984 – 1985).

Foreign Languages

- English: First Certificate in English, University of Cambridge (1984)
- French: Certificat de Langue Francaise (1982)

DISTINCTIONS

- Special Postgraduate Scholar, Panteion University of Social and Political Sciences, Department of Public Administration (1990-1994)
- Scholarship for postgraduate studies at the London City University (Labor Exchange Organization Administration)
- Distinction (4th prize) in an international contest under the responsibility of the Council of Europe (1985) concerning : «An innovative experience of local development which could provide a model for the development of the countries of the Mediterranean basin». Title of the distinguished work: «'De chacun et pour tous' , Sagiada, un village en association»

SCIENTIFIC INTERESTS

Communications Policies, (structures, transformation strategies, digital convergence, international interrelations and it's social/ individual implications), Social media, Institutions, Gender, Social Inequalities and Social Exclusion, Methodology of Qualitative Research (semiotics, content analysis, discourse analysis, biographical interviews, focus groups).

RESEARCH EXPERIENCE

1988 - 1989: Greek Company of Local Development and Administration: (Desk research) comparative approach to international policies with regard to alternative local Mass Media.

1990 - 1994: Panteion University of Social and Political Sciences, Department of Public Administration: Law research &

literature review concerning industrial property, aspects of national and european communications policies.

1994 - ...: National Centre for Social Research, Researcher.

Participation in Research Projects:

«Work life balance in the context of changing families and labour market in Greece» WORLBAL (EEA GR07/3939), Programme funded by the European Economic Area (EEA) Financial Mechanism 2009-2014» - «Gender equality and work life balance», Family and Childcare Centre (KMOP) , Laboratory on Gender Research /NCSR, Greek League for Women’s Rights, University of Island, Athens, 2015-2016.

«World International Project», within the programming agreement NCSR/ GSRT 2014-2016 (package work 6), «Recording the penetration of Internet infrastructure effects on Greek society», Athens, 2015-2016.

«Pilot process monitoring of implementation of a research project», NCSR/ 1st Experimental Lyceum (Genadeio), Athens, 2016.

«Development of a cooperation network linking representatives of Member States of the Mediterranean, for the exchange of ideas and experiences regarding the social integration of third country nationals in the host countries» funded by the European Fund for the Integration of Third Country Nationals, «Annual Programme 2012», Xarokopio University, ELIAMEP, DIOTIMA, ADEP Patras, ASANTE, INTRAWAY, NCSR, Athens 2014.

«Dynamic management of Social Data Base and Mapping Representation– SoDaMap» within the national program «Development Proposals of Research Organizations - KRIPIS», (2007 – 2013), NCSR, Athens, 2013- 2015.

- «Combating Discrimination in the Field of Entrepreneurship: Women and young Roma and muslim immigrants», European Comitee, Progress- NCSR, Athens, 3/2013- 3/2014.

- «Planning standards benefiting from retired assistance services helping at Home», Ministry of Labour, Social Security and Welfare- NCSR, Athens, 2013.

- «Collecting oral testimonies from eminent women and informants on issues on gender equality and the history of women’s monements», General Secretariat for Gender Equality- research team for the operation of the Archive Oral Women History, NCSR, Athens, 2012-2013.

- «Development of a cooperation network linking representatives of Member States of the Mediterranean, which face similar challenges with Greece regarding the integration of third country nationals» (4.1.a/11) funded by the European Fund for the Integration of Third Country Nationals, «Annual Programme 2011», Harokopio University, ELIAMEP, Ministry of Interior, NCSR, Athens 2012-2013.

«European Social Survey», Round 6, EU– NCSR: Member of the research team monitoring questionnaire: (Section F), NCSR, Athens, 2012.

- «Female immigration in Greece - Quality indicators», funding by European Fund for the Integration of Third-Country Nationals, NCSR, PANTEIO University, Center for Women Studies ‘Diotima’, Athens, 2011.

- «Female immigration in Greece – Quantative indicators», Pre- testing 30 questionnaires (samble 833) before the implementation of research at a national level, NCSR, 2011.

- «Cultural Interactions, Immigrants Integration Councils», organization and planning of ‘Information Campaign for promoting immigrants integration in local societies’, European Integration Fund/ European Union - NCSR, BEE Group, NGOs PRAKSIS, KEMOP, Technological Institute of Crete, 2011.

- «European Social Survey», Round 5, EU– NCSR, Research team monitoring questionnaire: (Section D) and «European Social Survey», 4nd Round (2008 -2009), EU– NCSR, 2010-2011.
- «Athens and Immigration: The ‘Other’ and ‘Us’»: Member of the research group in research project «Aristia in Research Institutes», GSRT – NCSR, 2005-2008.
- «Promotion and Diffusion of Methodology and know-how in Social Research»: Member of the supervising group in research project «OPEN DOORS», GSRT - NCSR., 2003-2005.
- «European Social Survey», 1st Wave (2001-2003), 2nd Wave (2004- 2005), EU– NCSR.: participation in questionnaire’s translation & analysis of data concerning the use of mass media.
- «Corporate Social Responsibility in Greece: Issues & Prospects»: Member of the research group in research commissioned on behalf of the Hellenic Network for Corporate Social Responsibility.(Panteion University of Social and Political Sciences/ NCSR/ Research International), 2000- 2001.
- «Research about the evolution of Social Research: NCSR as a case study». Member of the supervising group in the qualitative approach of NCSR editions (titles). NCSR, 2001.
- «Recent Social Trends in Greece: 1960- 2000»: Member of the research team in aspects: Mass Information & «Mass Media» [9.5,13.2], Satisfaction, Perception of Social Problems, Orientation towards the future, Values [17.1, 17.2, 17.3, 17.4] within the international research project «Comparative Charting of Social Change», NCSR/ CCSC, 1995- 2000.

- «The implications of the introduction of Information Technology in Public Administration». (E.U. research project «Klisthenis»- New Technologies and Public Administration), NCSR/ ERNST & YOUNG, 1998-2000.
- «Linking the digital archive of the newspaper «T...» with a meta- data base and the analysis of the indirect expression of resistance through this newspaper during the period of dictatorship», NCSR/ Journalistic Organization Lambrakis, 1997- 1998.
- «Advantage not Disadvantage -AND: New models of initial training for disadvantaged young people»: research project «LEONARDO DA VINCI», .U/ NCSR, 1995-1998.
- «The Perception of the ‘otherness’: Aspects of Xenophobia and Racism in Greece»: research project «PENED», .U/ NCSR, 1996-1997.
- «Child and Television»: research project sponsored by Greek Consumer Union/ ‘EKPOIZO’, NCSR, 1996- 1997
- «Legislation/ harmonization of national and European communications policies literature, intellectual property», (desk research) Panteion University, Department of Public Administration [Postgraduate Scholarship] 1990-1994.
- «Comparative approach to international experience focusing on policies of local government on alternative models of organization and functioning Media: Local Radio- Television», (desk research) Greek Agency for Local Development and Local Government, 1988-1989.

PUBLICATIONS

Book edition

- Varouxi Ch., Sarris N., Frangiskou A., (eds.) 2009, (reprint 2010), *Issues of Immigration and Immigration Policies in Contemporary Greece*, Athens, NCSR.

Articles in book chapters

- Frangiskou, A., 2015, «Political simulations in the communication field. The amok doctrine» in Georganakakis N., Demertzis N., (eds.) *The Political Portrait of Greece, Crisis and Political Deconstruction*, Gutenberg –NCSR, p.p. 477- 493.
- Frangiskou, A., 2014, «Discourse analysis of representatives of immigration policy actors», in Tsiganou I., Maratou L., (eds.) *Female Migration in Greece: Road map of integration policies*, NCSR, p.p.161-173.
- Frangiskou, A., 2014, «Reading a narrative interview: Limited integration or hiding strategy?», in Liapi I., Kontos M.,(eds.) *Female Migration-Quality Indicators*, NCSR, p.p. 125- 145.
- Frangiskou, A., 2011, «Media use in Greece and Europe: an analysis of ESS findings», in Papliakou V., Stathopoulou Th., Stratoudaki X., 2011, (eds.), *Institutions, Values, Practices. Interpretations of the ESS Findings (2008-2009)*, Athens, NCSR, p.p 79-96.
- Frangiskou, A. 2009, «‘Us’, the ‘Other’ and the Mass Media: Immigration and Newspapers. Methodological approach of the empirical research » in Varouxli Ch., Sarris N., Frangiskou A., (eds.) *Issues of Immigration and Immigration Policies in Contemporary Greece*, Athens, NCSR, p.p. 165-188.
- Frangiskou, A. , 2006 «www.social network/ connectivity and exclusion/ innovation and infrastructure/ mind the ‘gap’. Universally» in J. Sakellis (ed.), *Poverty, Social Exclusion and Social Inequalities*, (International Conference Publication) , Athens, NCSR, p.p.271 -275.
- Frangiskou, A., 2004, «Mass Media: The order and the struggle of words. A discussion about terminology problems», in Tsoukala K.,Hontolidou E., Christodoulou A., & Michailidis G.,(eds), *Semiotic Systems and Communication:*

Action, Interaction, Situation and Change, (International Conference Publication),
Thessaloniki: Paratiritis, p.p.365-382.

- Frangiskou, A., 2004, « Mass Media», in Charalambis D., Maratou L., Hadjiyianni A., (eds), «Recent Social Trends in Greece: 1960 –2000», McGill-Queen’s University Press, Montreal, 2004, p.p. 376-390.

- Frangiskou, A.,2004, «Mass Information» in Charalambis D., Maratou L., Hadjiyianni A., (eds), «Recent Social Trends in Greece: 1960 –2000», McGill-Queen’s University Press, Montreal, 2004, p.p.493-502.

- Frangiskou, A & Varouxi, Cr., 2004, «Satisfaction» in Charalambis D., Maratou L., Hadjiyianni A., (eds), «Recent Social Trends in Greece: 1960 -2000», McGill-Queen’s University Press, Montreal, 2004, p.p. 669-675.

- Frangiskou, A & Varouxi, Cr., 2004, «Perception of Social Problems» in Charalambis D., Maratou L., Hadjiyianni A., (eds), «Recent Social Trends in Greece: 1960 -2000», McGill-Queen’s University Press, Montreal, 2004, p.p.676-681.

- Frangiskou, A & Varouxi, Cr., 2004 «Orientation towards the future» in Charalambis D., Maratou L., Hadjiyianni A., (eds), «Recent Social Trends in Greece: 1960 -2000», McGill-Queen’s University Press, Montreal, 2004, p.p.682-686.

- Frangiskou, A & Varouxi, Cr., 2004, «Values» in Charalambis D., Maratou L., Hadjiyianni A., (eds), «Recent Social Trends in Greece: 1960 -2000», McGill-Queen’s University Press, Montreal, 2004, p.p.687-692.

Discussion Papers/Working Paper/Studies/e-publications

- Frangiskou A., 2013, «Editing discourse of the 1st Workshop: Conclusions & Observations-Continuing the integration of immigrants in Greece: Innovative Policies, Cooperation Agencies and Best Practices for the establishment of the Mediterranean Network on Migration", Discussion Paper, Athens, NCSR, p.42.

Frangiskou A., 2012 , "Editing and discourse processing of the public consultation on the Integration of the public corporation National Centre for Social Research "(EKKE) the private entity National Foundation Research "(EIE))", Athens, NCSR, p.43

Tsiganou J., et al (ed.), 2010, European Social Survey - European Social Survey (ESS), Field Research Findings 4th Wave. Greece-Europe 2009. A first reading , Athens, NCSR

http://www.ekke.gr/html/gr/NewsEvents/ESS4_results.pdf

Frangiskou, A., 2009, «Research Methods & Mass Media. Case Study: The Press», Discussion Paper, Athens, NCSR.

Tsakarestou B., Frangiskou A., et al., 2001 , " Corporate Social Responsibility in Greece : Issues and Prospects ", Athens , Greek Network for CSR.

<http://www.csrhellas.org/portal/images/stories/files/DiktioElliniko.pdf>

Papadopoulou P., Stathopoulou , T., Frangiskou A., 2001 , "The evolution of social research: the example of NCSR ", Discussion Paper, Athens, NCSR.

- Tsiganou J., et al (ed.), 1999, «Young People at Social Disadvantage'», Working Paper 7, Athens, NCSR.

- Varouxi Ch., Frangiskou A., «Foreigners in Greece: A Quantitative Approach» and «Foreign Labour in Greece», studies within the framework of the research titled «The Perception of 'Otherness': Aspects of Xenophobia and Racism in Greece», Discussion Paper, Athens, E.K.K.E. 1997, p.39.

- Frangiskou, A: «Television and Local Administration: the case of the Independent Broadcasting Authority (IBA) in GB», Greek Company for Local Development & Administration (EETAA), Study, Athens, 1989, pp.45.

- Frangiskou, A: M.A. THESIS: « The effect of the deregulation trends upon the Greek broadcasting: policy, politics and perspectives», London, City University ,1987, pp.103.

Articles in the press

- Frangiskou A., 4/10/2012, «They affect the validity of NCSR. National Centre for Social Research: the study of a case study», newspaper 'Pontiki'.
<http://new.topontiki.gr/archive-new.php?acat=2&aid=2132&y=2012>

Frangiskou A., 1991, « Greek Film Productions », European Filmfile, Financial Times-ScreenFinance, Athens, Greek Film Archive

- Frangiskou A., 1990, «Following Eco's steps (Ecovatontas)», published as a self-existent leaflet) by the magazine «Book & Media», Athens, GNOSI.

Participation in Research Reports

- «Social integration of third country nationals. Best practices and innovative policies», 6o international workshop in Nicosia, June 2014, Report, NCSR, 2014
- «Research on the social integration of third country: exchanges and reflections», 1o workshop in Athens, May 2014, Report, Frangiskou A., NCSR, 2014
- «A collection of oral testimonies from eminent women and informants on issues on gender equality and the history of women's movements», Reports: vol. 1. The framework and method for setting up the Archive Oral History on Women's Issues in the Library for Gender Equality, vol.2. Women folders , vol.3. Interviews, Athens , NCSR, 2013.
- «Development of a cooperation network linking representatives of Member States of the Mediterranean, which face similar challenges with Greece regarding the

integration of third country nationals» NCSR, Interim Report, 2012, Final Report, 2013 (<http://www.immnet.eu/index.php/el/>)

- «Standardization scenarios of drawing a pension from the Assistance Services at Home», Expertise Report, Athens, 2013.
- «Quality Indicators for the Integration of Migrants. Biographical Interviews and focus groups with Immigrant», Liapi M., Kontou M., (scient.coord.), Vougiouka A., Gatsiou E., Petronoti M., Thanopoulou M., Zakopoulou E., Kamoutsi Fr., Frangiskou A., Final report results in the context of the research program: Women migration in Greece - Quality indicators», Athens, NCSR, 2011, p.p.213
- «Analysis of individual biographical interviews and focus groups», Frangiskou A., interim report, Athens, NCSR, 2011
- «Institutions, values, practices: First Review of Research Results of the European Social Survey, 4th Wave», Greece –Europe 2009, Athens, NCSR, 2010
- Final Report in the context of the research program «Athens and Immigration: The ‘Other’ and ‘Us’», ‘EXCELLENCE’, Athens, NCSR, 2008.
- Interim Report in the context of the research program «Athens and Immigration: The ‘Other’ and ‘Us’», ‘EXCELLENCE’, Athens, NCSR, 2007.
- «Media Use and Attitudes: Measures and Correlations» Research Results of the European Social Survey, National Centre for Social Research, Athens, NCSR, 2004
- «Corporate Social Responsibility in Greece: Issues & Prospects». Athens, Executive Summary, Hellenic Network for CSR, 2001
- «The study of the implications of Information Technology in the Public Administration». Athens, NCSR/ ERNST & YOUNG, 2000

- Report: «Advantage not Disadvantage - AND» -Literature Review Outputs - Final National Report for Greece, Athens, NCSR, 1998
- Report: «Advantage not Disadvantage - AND» -Fieldwork Research Findings - Final National Report for Greece, Athens, NCSR, 1998
- Report: «The Perception of ‘Otherness’: Aspects of Xenophobia and Racism in Greece», Varouxi Ch., Frangiskou A., Sarris N., Michelogiannakis J., Tsakiridi O. Plexoussaki E., Athens, NCSR, 1997, p.260.

ANNOUNCEMENTS IN CONFERENCES – WORKSHOPS

Frangiskou A., «*Comments and considerations regarding WIP –GREECE research findings*», General Secretariat of Information and Communication, NCSR, Athens, 31/10/2016.

Frangiskou A., «*Female Lawyers: the equilibrium of two worlds – on the bench*» announcement in a day conference: «Work life balance in the context of changing families and labour market in Greece - WORLBAL (EEA GR07/3939)», Family and Childcare Centre, Laboratory on Gender Research /NCSR, Greek League for Women’s Rights, University of Island, Athens, 29/11/2016.

Frangiskou A., *Don’t worry be happy, if you are already happy: «The most beautiful things in life are not things.* Announcement in the international conference of International Visual Sociology Association and Panteion University, Department of Communication, Media and Culture, Tinos Cultural Foundation, Tinos, 6/2015.

Frangiskou A., *The role of local government through its agents discourse analysis on immigration policy.* Announcement in the day conference «The social Portrait of Athens», NCSR, Athens Municipality Cultural Centre, Athens, 17/2/2015.

Frangiskou A., «*Margins and boundaries of integration: multiple readings of life experience integration*», announcement in the international conference of the workshop: «Social integration of third country nationals. Best practices and innovative policies», 6o international workshop in Nicosia, Cyprus, 23-24/6/2014.

Frangiskou A., «*Talking about immigration policy: meanings and connotations of public discourse actors of immigration policy*», in the 1o workshop: «Research on the social integration of third country: exchanges and reflections», Xarokopio University Athens, 25/5/ 2014.

Frangiskou A., «*The European Experience*», at the conference «The role and contribution of the immigrant councils in the integration of third-country nationals», Municipality of Ioannina, Ioannina Cultural Centre, 8/6/2011.

Vougiouka A., et al, «*Study on Female Migration in Greece*» - a review of quality indicators research findings, Centre for Female Research and Studies Diotima, Ministry of the Interior, General Secretariat of Population and Social Inclusion, Athens,25-26/11/2011.

Tsiganou I., et al, «*Female Migration: Aspects , Problems and prospects in Greece*», NCSR, Department of Political Science and Public Administration, Panteion University, Centre for Female Research and Studies Diotima, Athens 22-23/6 / 2011.

Tsiganou J. et al., «*Institutions, Values, Attitudes: A first reading of research results of the European Social Survey, 4th Wave*», paper presented at conference «European Social Survey (ESS), Findings of fieldwork 4th wave Greece- Europe 2009», NCSR, Department of Political Science and Public Administration, University of Athens, Athens, 15/6/2010.

Frangiskou A., «*www.social network/ connectivity and exclusion/innovation and infrastructure/ mind the 'gap'. universally*» at the International Conference «Poverty, Exclusion and Social Inequalities», Lavrio, Sertember 22-23, 2005.

- Papliakou B., Frangiskou A., «*Media Use and Attitudes: Measures and Correlations*» in the workshop «Policy and Society. Results from the European Social Survey», Athens, June 4, 2004.

- Tsakarestou B, Frangiskou A., et all «*Results of the 1st Greek Survey for the Corporate Social Responsibility*»: in the European conference: «Corporate Social Responsibility. The contribution of business in new era», Athens, November 29-30, 2001.

Frangiskou A., «'New', 'Communication', 'System'», Announcement in the 'VI National Conference': «Semiotic Systems and Communication: Interaction, Situation and Change», Hellenic Semiotic Society, Thessaloniki, September 28-30, 2001.

Frangiskou A., Papadopoulou P., Stathopoulou Th.,: «*Peaks and Modifications of Social Research: The case of the publishing activity of the National Centre For Social Research*». Announcement in the international conference «Social Development in Modern Greece and Europe», Panteion University, May 24- 26, 2001.

Frangiskou A., «*The dynamic of Cyberspace: communication systems, structure of power and regulation policies*». Announcement in a Franco- hellenique Conference: «*Reseaux de communication dans la societe post-moderne*», Ambassade de France/ Association franco-hellenique poor la cooperation scientifique et technique/ NCSR/ Pantio University - French Institute, Athens, March 10-11, 1999.

- Tsiganou et all, «*Child and Television- Brief presentation of the Research results*». Presentation of the research findings, in the conference: «The child and the Mass Media», Athens, October 17, 1997.

- Tsiganou et all «*Vocational Training for Disadvantaged Young People Developing Definitions of Disadvantage*». Announcement in an international conference: «Social research and Social Policy in Southern Europe», NCSR/ University of Athens/ European Sociological Association, University of Athens, Sept. 13-14, 1996.

TEACHING EXPERIENCE

- 2015 NCSR, Panteion University, Department of Sociology: Lectures on "Content Analysis" within the the framework of students practical exercise on «Qualitative Methods» at NCSR, Athens.
- 2015 NCSR, Doukas School: Seminar for qualitative methodology, Athens, Doukas School.
- 2010 NCSR, Panteion University, Department of Sociology: Lecture «Migration: Research Results, Technical Research Methodology» within the framework of students practical exercise on «Research Methods Seminar» at NCSR, Athens.
- 2006 Educational Institute: Lectures (40 hours) on «Communication Theory and Media literature» in an educational workshop for professional orientation consultants, Center for Professional Orientation, Peireus
- 1990-1994 Panteion University of Social and Political Sciences, Department of Public Administration: Assistance of the teaching staff in workshops, being on a postgraduate scholarship as a fellow.
- 1991-1989 Lectures on communications aspects in several seminars. (Athens Innovation Centre, Municipality of Kalithea and Lamia, SVIE school).
- 1989-1990: National & Capodistrian University of Athens, Faculty of Law, Department of Political Science & Public Administration: Lectures and participation in tutoring assistance in the workshop of the «Communication theory» course.(prof. M.Komninou)
- 1988-1989: Greek Company of Local Development and Administration,Lectures concerning a comparative approach of the local administration policy with regard to Mass Media development, in an international level.

OTHER SCIENTIFIC & ADMINISTRATIVE WORK

Participation in Workshops & Committees:

- WEB Lab Workshop, NCSR
- Gender Workshop, NCSR
- Educational Activities Committee, NCSR

Scientific activities (recent) for the exploitation of research results:

-Member of the editorial team of the Business Plan in view of the evaluation of the organization Responsible specifications under "Dissemination of research results» (Dissemination), 2013

-Member of the Advisory Board of Political Sociology Institute NCSR, (two-year term 2010-2011).

- Conference Organizing Committee European Social Survey (fourth round), National & Kapodistrian University of Athens, Department of Political Science and Public Administration, NCSR, Athens 2010

-Participation in organizing committee for the dissemination of research results (NCSR- ERNST & YOUNG, INTERCONTINENTAL 2000)

-Participation in organizing committee for the NCSR's promotion in GSRD exhibition (ZAPPION MEGARON, 2000)

ADDITIONAL INFORMATION

▶ Communication Consultant: Strategy & implementation of communication programs (1990- 1995) *Credits: Account Manager IKON SCS/ BBDO Group, Direction of Advertising and Public Relations Department SV , IST STUDIES [Moreover on a free lance basis: Advertising texts - rticles, published in newspapers and magazines]*

▶ Lawyer: Member of the Athens Bar Association (1986-2012)
[Professional license of Advocate Law Practice in the Court of the First Instance (1984- 1986)]